



FACTS Payment Guide

To create your FACTS account, please follow these steps:

Log onto the Parent Portal:



Select the FACTS link:

Links

- BCE Policies
- Booked
- FACTS - College Fees
- Careers
- Curriculum
- Enrolment Information
- Facebook
- Library
- Photos
- QKR
- Religious Life
- School Board and P & F
- SchoolTV
- Sports

On the screen that appears, click on **Create a username and password**:



Customer Service

Welcome!

If you have used FACTS before, simply [Sign In](#) to manage your account.

If you are new to FACTS, click on the "Create a username & password" button to create an online account.

[Have an account?](#)

[Sign in now.](#)

[Sign in](#)

[New Account](#)

[New user? Create an online account.](#)

[Create a username & password](#)

[Having difficulties? Check our FAQs.](#)



FACTS Payment Guide

Enter your email address as prompted to create your account:



FACTS [es](#) Español [i](#) Customer Service

Create Account

Please enter your e-mail address.

E-mail Address*

[Next](#) [Cancel](#)

[Do not have an e-mail address?](#)

8D0LV8T
v25.26.10128.11509

[Customer Service](#) | [Terms of Use](#) | [Privacy Policy](#)
© 2001-2026 Nelnet, Inc. and Affiliates. All Rights Reserved.

Click on **Begin**:



FACTS [i](#) Customer Service

St John's College Nambour

2026

Welcome

Want to designate another payer? [?](#)

Thank you for choosing to set up a payment plan. Click the Begin button to get started.

[Begin](#) | [Cancel](#)

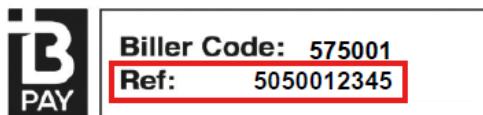
K011419
v25.26.10128.11509

[Customer Service](#) | [Terms of Use](#) | [Privacy Policy](#)
© 2001-2026 Nelnet, Inc. and Affiliates. All Rights Reserved.



FACTS Payment Guide

When prompted, ensure you enter your BPAY reference number. This is the 10-digit number beginning with 505, located next to the BPAY logo in your fee account statement.



FACTS [Customer Service](#)

St John's College Nambour

2026

Progress Tracker



Contact Information

BPAY Reference Number

BPAY Reference Number*	<input type="text"/>
Name	Edit Details
E-mail Addresses	<p><input checked="" type="checkbox"/> Please send me e-mail payment reminders Details</p> <p>All correspondence will be sent via e-mail only Correspondence will be sent to all e-mail addresses provided</p> <p><i>Applies to US residents only.</i></p> <p>I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize FACTS and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or prerecorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s). By saving a phone number, you agree to such contact related to your account.</p>

[Back](#) [Next](#) | [Save & Exit](#) [Cancel](#)



FACTS Payment Guide

Enter student/s details by clicking on **Add Student**:



Students

	Student First Name	Student Last Name		
	No records found			Add Student

[Back](#) | [Next](#) | [Save & Exit](#) | [Cancel](#)

Students

	Student First Name	Student Last Name		
	No records found			Add Student

Add Student

Student First Name*	<input type="text" value="Student"/>
Student Last Name*	<input type="text" value="Learner"/>
Year Level*	<input type="text" value="7th"/>

[Save](#) | [Cancel](#)

Add student(s) name(s), and year level, as required, when finished click **Next**:

Students

Please select which student(s) you would like to set up a payment plan for.

	Student First Name	Student Last Name	Year Level	
<input checked="" type="checkbox"/>	Student	Learner	7th	Edit Details Remove

Add Student

[Back](#) | [Next](#) | [Save & Exit](#) | [Cancel](#)



FACTS Payment Guide

Enter the amount due for the year as stated in your account statement next to **Amount Payable**

Progress Tracker



Amount Due

Student Learner

Charges

Account	Amount
Total Fees Due	5,552.00
Prior Years Balance	0.00
Total Charges	5,552.00

Amount Due **\$5,552.00**

[Back](#) [Next](#) | [Cancel](#)

Click Next, payment plan options are displayed, select desired the frequency:



FACTS Payment Guide

Pay in Full / Weekly / Fortnightly / Monthly / Quarterly

Progress Tracker



Payment Plan Options

Amount Due to St John's College Nambour: \$5,552.00

Select a payment schedule

Show: All Items Selected ▾

Pay in Full

Select	Payment Method	Number of Payments	Beginning Month	1st Payment Amount	Available Payment Days	Last Day to Enroll	Payment Plan Enrollment Fee
<input type="radio"/>	Automatic Payments from <ul style="list-style-type: none">Bank AccountCredit/Debit Card	1	February 2026	\$5,552.00	15th Last	12 Feb 2026 26 Feb 2026	\$0.00

Weekly

Select	Payment Method	Number of Payments	Beginning Week	1st Payment Amount	Available Payment Days	Last Day to Enroll	Payment Plan Enrollment Fee
<input type="radio"/>	Automatic Payments from <ul style="list-style-type: none">Bank AccountCredit/Debit Card	42	February 8, 2026	\$132.20	Wednesday Thursday Friday	09 Feb 2026 10 Feb 2026 11 Feb 2026	\$0.00
<input type="radio"/>	Automatic Payments from <ul style="list-style-type: none">Bank AccountCredit/Debit Card	41	February 15, 2026	\$135.42	Monday Tuesday	12 Feb 2026 13 Feb 2026	\$0.00

Fortnightly

Select	Payment Method	Number of Payments	Beginning Week	1st Payment Amount	Available Payment Days	Last Day to Enroll	Payment Plan Enrollment Fee
<input type="radio"/>	Automatic Payments from <ul style="list-style-type: none">Bank AccountCredit/Debit Card	21	February 8, 2026	\$264.39	Wednesday Thursday Friday	09 Feb 2026 10 Feb 2026 11 Feb 2026	\$0.00
<input type="radio"/>	Automatic Payments from <ul style="list-style-type: none">Bank AccountCredit/Debit Card	21	February 15, 2026	\$264.39	Monday Tuesday	12 Feb 2026 13 Feb 2026	\$0.00



FACTS Payment Guide

Monthly

Select	Payment Method	Number of Payments	Beginning Month	1st Payment Amount	Available Payment Days	Last Day to Enroll	Payment Plan Enrollment Fee
<input checked="" type="radio"/>	Automatic Payments from <ul style="list-style-type: none"> • Bank Account • Credit/Debit Card 	10	February 2026	\$555.20	11th 12th 13th 14th 15th 16th 17th 18th 19th 20th 21st 22nd 23rd 24th 25th 26th 27th 28th Last	09 Feb 2026 10 Feb 2026 11 Feb 2026 12 Feb 2026 12 Feb 2026 12 Feb 2026 13 Feb 2026 16 Feb 2026 17 Feb 2026 18 Feb 2026 19 Feb 2026 19 Feb 2026 19 Feb 2026 20 Feb 2026 23 Feb 2026 24 Feb 2026 25 Feb 2026 26 Feb 2026 26 Feb 2026	\$0.00

Quarterly

Select	Payment Method	Number of Payments	Payment Months	1st Payment Amount	Available Payment Days	Last Day to Enroll	Payment Plan Enrollment Fee
<input checked="" type="radio"/>	Automatic Payments from <ul style="list-style-type: none"> • Bank Account • Credit/Debit Card 	4	February 2026 May 2026 August 2026 November 2026	\$1,388.00	11th 12th 13th 14th 15th 16th 17th 18th 19th 20th 21st 22nd 23rd 24th 25th 26th 27th 28th Last	09 Feb 2026 10 Feb 2026 11 Feb 2026 12 Feb 2026 12 Feb 2026 12 Feb 2026 13 Feb 2026 16 Feb 2026 17 Feb 2026 18 Feb 2026 19 Feb 2026 19 Feb 2026 19 Feb 2026 20 Feb 2026 23 Feb 2026 24 Feb 2026 25 Feb 2026 26 Feb 2026 26 Feb 2026	\$0.00

[Back](#) [Next](#) | [Cancel](#)

Select your method of payment, credit card or debit account:

Progress Tracker



Payment Details

Please enter your primary financial account for payments

Pay using	-- Add Bank Account -- -- Select -- -- Add Bank Account -- -- Add Credit/Debit Card -- <small>pay using a bank account or a credit/debit card (Visa or Mastercard).</small>	Card transactions for St John's College Nambour are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.
-----------	--	--

[Back](#) [Next](#) | [Cancel](#)



FACTS Payment Guide

When prompted enter your bank account details or card details:

④ Add Account

Bank Account

Required fields are marked with an *

Please enter your name exactly as it appears on your Bank Account.

Account Holder Name*	<input type="text" value="Me"/>
Account Nickname*	<input type="text" value="My account"/>
BSB Number*	<input type="text" value="064-726"/>
Account Number*	<input type="text" value="123456"/>

By providing this account information, you confirm that you are an authorized signer on this account.

By entering my account information and proceeding to the next screen, I authorise Nelnet International Pty Ltd ABN 86007335042 (User ID number 502632) through this Direct Debit Request to debit my account using the Bulk Electronic Clearing System (BECS).

Save | **Cancel**

④ Add Account

Credit/Debit Card Details

Required fields are marked with an *

Please enter your name exactly as it appears on your Credit/Debit Card.

Account Holder Name*	<input type="text" value="Me"/>
Card Number*	<input type="text" value="1234567890123456"/>
Card Brand*	<input type="text" value="Visa"/>
Expiration Date*	<input type="text" value="03"/> / <input type="text" value="2030"/>
Security Code (CVV)*	<input type="text" value="111"/>

Billing Address

Please enter the address as it appears on your billing statement.

Country	<input type="text" value="Australia"/>
Address Line 1*	<input type="text" value="Street"/>
Address Line 2	<input type="text" value="Apartment, Suite, Unit, Building, Floor, etc."/> Add
City*	<input type="text" value="Nambour"/>
State/Province/Region*	<input type="text" value="Queensland"/>
ZIP/Postal Code*	<input type="text"/>

By providing this account information, you confirm that you are an authorized signer on this account.

Save | **Cancel**



FACTS Payment Guide

Select the account and review the amount entered:

Payment Details

Please enter your primary financial account for payments

Pay using

St John's College Nambour allows you to pay using a bank account or a credit/debit card (Visa or Mastercard).

Card transactions for St John's College Nambour are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.

Remaining Amount

Total Amount Remaining for Payment Plan	<input style="border: 2px solid red; width: 100px; height: 20px; border-radius: 5px;" type="text" value="\$5,552.00"/>
---	--

[Back](#)

[Next](#)

[Cancel](#)

Select a suitable date of the month:

Payment Schedule

What day do you want the future scheduled payments to be on?*

-- Select --

-- Select --

11th
12th
13th
14th
15th
16th
17th
18th
19th
20th
21st
22nd

[Customer Service](#) | [Terms of Use](#) | [Privacy Policy](#)

© 2001-2026 Nelnet, Inc. and Affiliates. All Rights Reserved.

K011419
v25.26.10128.11509



FACTS Payment Guide

The payment schedule is displayed according to the frequency and date selected:



Payment Schedule

What day do you want the future scheduled payments to be on?*

14th

Future Payment Schedule

Payment Date	Description	Amount
Monday, 16 February 2026	Payment	1,388.00
Thursday, 14 May 2026	Payment	1,388.00
Friday, 14 August 2026	Payment	1,388.00
Monday, 16 November 2026	Payment	1,388.00

Card transactions for St John's College Nambour are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.

[Back](#) | [Next](#) | [Cancel](#)

If the selected date falls on a weekend, the system will automatically adjust to the next business day.



Payment Schedule

What day do you want the future scheduled payments to be on?*

14th

Future Payment Schedule

Payment Date	Description	Amount
Monday, 16 February 2026	Payment	1,388.00
Thursday, 14 May 2026	Payment	1,388.00
Friday, 14 August 2026	Payment	1,388.00
Monday, 16 November 2026	Payment	1,388.00

Card transactions for St John's College Nambour are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.

[Back](#) | [Next](#) | [Cancel](#)



FACTS Payment Guide

Review the details including your contact details, the balance, payment details and payment schedule. If required changes can be made by clicking **Change**.

Review & Authorise

[FACTS Returned Payment Fee Policy](#)

Remaining Amount \$5,552.00	Please read and accept the terms and conditions of this payment plan below. (Plan details and Terms & Conditions are listed below)
Payment Method My account - 3456 (Change)	

Contact Information

[Change](#)

Name/Address	<input type="text" value=""/>	All correspondence will be sent via e-mail
Phone	<input type="text" value=""/>	<input checked="" type="checkbox"/> Please send me e-mail payment reminders
E-mail	<input type="text" value=""/>	

Balance Summary

Name	Amount Due	
Student Learner	5,552.00	Change
Total Amount Due	\$5,552.00	Change

Payment Details

[Change](#)

Future Payments Scheduled	My account - 3456
---------------------------	-------------------

Future Payment Schedule

[Change](#)

Payment Date	Description	Amount
Monday, 16 February 2026	Payment	1,388.00
Thursday, 14 May 2026	Payment	1,388.00
Friday, 14 August 2026	Payment	1,388.00
Monday, 16 November 2026	Payment	1,388.00

Card transactions for St John's College Nambour are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.



FACTS Payment Guide

Read through the Terms and Conditions, tick to accept and click **Authorise** to finish.

Terms & Conditions

TERMS AND CONDITIONS: Nelnet International Ltd, doing business as FACTS Management Company (FACTS), has contracted with St John's College Nambour (Institution) to provide payment processing services. As the person who submitted this Agreement, you are the Plan Owner. You accept and agree to be bound by the Agreement's terms and conditions until the total amount owed is paid in full. This form also serves as your Direct Debit Request - Service Agreement (DDR-SA).

I have read and accept the terms and conditions of this payment plan

[Back](#) [Authorise](#) | [Cancel](#)

An option to print the agreement is available.



FACTS [Customer Service](#)

St John's College Nambour

2026

Progress Tracker



Thank You

Thank you for completing a payment plan for St John's College Nambour. Please print a copy for your records.

An authorised party can make payments on your behalf. Want to designate another payer?

Remaining Amount

\$5,552.00

My account - 3456

I have read and accept the terms and conditions of this payment plan

(Signed on 08 Feb 2026)

[Done](#) [Print](#)